

October 15, 2009

WATER NOTICE

**AFFECTED AREA: WATER CONSUMERS MAUKA OF MĀMALAHOA HIGHWAY IN
HŌLUALOA AREA; NORTH KONA, HAWAI‘I**

Water consumers in the affected area will experience a slight decrease in water pressure from October 28, 2009. The decrease in water pressure comes as part of the Department of Water Supply’s Māmalahoa Highway Waterline Improvements – Phase 2 project, along with an effort to better utilize the Department’s Waiaha Well.

Water consumers located in the Hōlualoa area mauka of the Māmalahoa Highway, particularly consumers whose properties do *not* front along the Mamalahoa Highway, may experience a more pronounced decrease in pressure, of approximately 8 pounds per square inch (PSI) or more.

The decrease in pressure is due to operational changes to the system that will allow water to flow from the Waiaha Well above Hōlualoa to residents north and south of the area. As a result, the increased flow in the water system creates in a reduction in pressure. Providing water from the Waiaha Well will help improve the **water quality** in areas of the North Kona Water System currently served by wells that produce water with higher levels of naturally-occurring chlorides.

In all cases within the affected area, the Department will continue to provide water pressure at the meter in excess of the minimum allowable pressure as required by the Department’s Rules and Regulations and the State of Hawai‘i Water System Standards.

Those consumers located at higher elevations mauka of the Māmalahoa Highway in Hōlualoa will be most affected. In some cases, water service may be reduced to a minimal or unserviceable level.

*If you are one of the customers whose water service is reduced to an unsatisfactory or unusable level due to the Department’s operational changes, please contact our Engineering Division at **961-8070** to discuss options for maintaining your County water service.*

DEPARTMENT OF WATER SUPPLY
COUNTY OF HAWAI‘I

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