



DEPARTMENT OF WATER SUPPLY • COUNTY OF HAWAI'I

345 KEKŪANAŌ'A STREET, SUITE 20 • HILO, HAWAI'I 96720

TELEPHONE (808) 961-8050 • FAX (808) 961-8657

June 15, 2012

**WATER BOARD, COUNTY OF HAWAI'I
NOTICE OF PUBLIC HEARING**

NOTICE IS HEREBY GIVEN that the Water Board of the County of Hawai'i will hold a public hearing on proposed changes to Section 3-4 of the Rules & Regulations of the Department of Water Supply, County of Hawaii on **Tuesday, July 24, 2012, at 9:30 a.m.**, at the West Hawai'i Civic Center, **Liquor Control Conference Room, Bldg. B, 2nd Floor**, 74-5-44 Ane Keohokalole Hwy, Kailua-Kona, HI.

Pursuant to Chapter 91-3, Hawai'i Revised Statutes, the hearing will be to afford all interested persons the opportunity to submit data, views, or arguments, orally or in writing, regarding the following proposal to amend Section 3-4 of the Rules & Regulations of the Department of Water Supply, County of Hawaii.

In an effort to improve collection of balances owed the Department for water service, the following changes to the Department's application and credit policies are proposed:

- Establish credit deposits on all meter sizes at \$150;
- Credit deposits will be held by the Department until accounts are closed, at which time they will be used to settle unpaid balances before refunding any excess to customers; and
- Interest will not be paid on credit deposits returned to customers.

A copy of the proposed rule amendment is available for mailing at no cost to any interested person who requests a copy. Contact Janet Snyder at 961-8050 to request a copy. The proposed rule amendment is also posted on the Water Board's website at www.hawaiidws.org, click on Water Board – Meetings, Dates, Agendas, Minutes. Scroll down to Other Notices, June 15, 2012.

All those desiring to express their views, arguments, or submit data on the above matter may do so by submitting statements in writing to the Chairperson of the Water Board of the County on or before the date of the public hearing; but anyone interested may appear in person to submit their data, views, or arguments orally before the Water Board at the hearing. Submissions made to the Chairperson prior to the date of the hearing shall be mailed or delivered to the Chairperson in care of the Department of Water Supply, 345 Kekūanaō'a Street, Hilo, Hawai'i 96720.

If accommodation or auxiliary aid and/or services (i.e., sign language, interpreter, large print) to participate in the hearing is required, please call (808) 961-8050.

Dated at Hilo, Hawai'i, this 15th day of June, 2012.

WATER BOARD OF THE
COUNTY OF HAWAI'I

By: Robert Meierdiercks
Its Chairperson

The Department of Water Supply is an Equal Opportunity provider and employer.

Posted on the Internet at:
<http://www.hawaiidws.org>

Hawaii Tribune-Herald
June 17, 2012

West Hawaii Today
June 17, 2012

... Water, Our Most Precious Resource ... Ka Wai A Kāne ...

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**RULES AND REGULATIONS
DEPARTMENT OF WATER SUPPLY
Effective October 21, 2004**

PROPOSED Section 3-4. Application for Water Service and Service Connection

(1) Each applicant shall be required to sign an application for the water service desired, before water is turned on for any use. The consumer and/or applicant shall be held liable for the payment of all charges for water service at the designated location, including collection fees, late payment penalties, and service charges, if any.

A deposit of ~~\$150.00 [as determined by the Department]~~ shall be collected from each applicant who has not previously established satisfactory credit with the Department.

(2) Restoration of water service at an existing location or providing a water service at a new location for a consumer whose water service was disconnected because of nonpayment will be made when the consumer has complied as follows:

- (a) Paid the required deposit, and
- (b) Paid all outstanding accounts and all charges described in Section 3-12.

(3) The deposit, ~~less any unpaid balances,~~ shall be returned to the applicant at the time of termination of service ~~[, or after a 12 consecutive month period in which the Department has determined payment history to be satisfactory. A payment of interest shall accompany each refund of deposit to the applicant at a rate to be determined and fixed annually by the Department].~~

(4) Charges shall begin when the water service is established and shall continue until due notification from the consumer or until discontinued by the Department for failure of the consumer to comply with these Rules and Regulations.

(5) When an application for water service is made by a person who was responsible for and failed to pay any bills previously rendered, regardless of location or time incurred, the Department may refuse to furnish water service to such applicant until the outstanding bills and all charges described in Section 3-12 are paid in full. The Department reserves the right to transfer applicant's previous unpaid balances to the applicant's current account(s).

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