



DEPARTMENT OF WATER SUPPLY • COUNTY OF HAWAI'I

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**NEWS RELEASE**

**FOR IMMEDIATE RELEASE**

## **DWS Reminds Customers About Scam Attempts**

HAWAI'I ISLAND – The Department of Water Supply (DWS), County of Hawai'i, wishes to remind its customers and the public to be wary of scam attempts made via fraudulent telephone calls asking for personal information or visits from people claiming to represent DWS.

DWS does not ask for Social Security numbers.

It's acceptable for customers to ask to see an employee's official identification if they are unsure if he or she is from DWS. DWS personnel carry official photo badge identification and drive marked vehicles displaying the DWS name and logo on the doors.

People who receive suspicious phone calls or visits from someone claiming to represent DWS should not provide any personal information that's requested. Instead, they should call DWS at (808) 961-8060 and the Hawai'i Police Department's non-emergency number at (808) 935-3311 to file a report. Also, be aware that some telephone scammers are now disguising their fraudulent attempts by having local or legitimate phone numbers appear on the recipient's Caller ID feature.

Customers and members of the general public may email any concerns to [dws@hawaiidws.org](mailto:dws@hawaiidws.org) or call (808) 961-8790 for after-hour emergencies.

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*...Water, Our Most Precious Resource ...Ka Wai A Kāne...*

The Department of Water Supply is an Equal Opportunity provider and employer