



DEPARTMENT OF WATER SUPPLY • COUNTY OF HAWAII

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FOR IMMEDIATE RELEASE

County Grants Available to Pay Overdue Water Bills

HILO, HAWAII – The Department of Water Supply (DWS), County of Hawaii, is pleased to announce that federal relief money will be made available to help eligible water customers pay their overdue utility bills.

The Hawaii County Emergency Rental Assistance Program (ERAP) will provide up to 12 months of total utility and rental-assistance grants to an expected 3,400 Hawaii Island households that meet income qualifications and can prove financial hardship due to COVID-19.

Grant applications will be made available starting at 8 a.m. Monday, April 12. Hawaii Island residents at least 18 years old and who lost income since March 2020 are encouraged to prepare now so they are ready to apply when applications are opened. Funding is limited, and interest is expected to be very strong.

Contact one of the nonprofit partners below to apply:

- **HOPE Services Hawaii** – www.hopeserviceshawaii.org (808) 935-3050
ERAP@hopeserviceshawaii.org
- **Hawaii First Federal Credit Union (HFFCU)** – www.hawaiiirstfcu.com (808) 933-6600
empower@hawaiiirstfcu.com
- **Neighborhood Place of Puna (NPP)** – www.neighborhoodplace.org (808) 965-5550
ERAP@neighborhoodplace.org
- **Habitat for Humanity Hawaii Island (HFHHI)** – www.habitathawaiiisland.org/ (808) 843-0071
rmap@habitathawaiiisland.org
- **The Salvation Army (TSA)** – hawaii.salvationarmy.org (808) 935-1277
Hilo.ERAP@usw.salvationarmy.org
- **Hawaii County Economic Opportunity Council (HCEOC)** – www.hceoc.net (808) 932-2714
ERAP@hceoc.net

The County of Hawaii will use Federal funding to finance the program through the nonprofit Hawaii Community Lending. Annual income for eligible households cannot exceed 80 percent of area median income. Applicants will need proof of Hawaii residency, proof of financial hardship, past due water bill, and other documentation.

For more information or to apply, visit www.HawaiiCountyERAP.org. DWS customers may also call DWS Customer Service at 961-8060 or visit www.hawaiiidws.org for program information.

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... Water, Our Most Precious Resource... Ka Wai A Kāne...

The Department of Water Supply is an Equal Opportunity provider and employer.