



DEPARTMENT OF WATER SUPPLY • COUNTY OF HAWAII

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(HAND CARRY)
WATER PRESSURE CHANGE NOTICE

**AFFECTED AREA: HALA'ULA SUBDIVISION CUSTOMERS ALONG UPPER
HALA'ULA-MA'ULILI ROAD; NORTH KOHALA, HAWAII**

The Department of Water Supply (DWS) will soon be transferring water service from the current well-water source in Hawi to the new Hala'ula Well and Reservoir which is located above the Hala'ula Subdivision on Hala'ula-Ma'ulili Road. This transfer is expected to occur in the April-May timeframe, depending on when the State Department of Health completes the New Source Approval for the well. The water source change-over will cause a significant increase in pressure for the water served to your property and household. It will be necessary for you, the customer, to be sure to have a pressure regulating valve (PRV) installed on your property between the water meter, which is located near the street property line, and your household plumbing, prior to the change-over. If a PRV is already installed, it is recommended that you have a certified plumber adjust the PRV to optimize the pressure to your home for the upcoming pressure change. In the affected area, pressures are expected to increase approximately 71 pounds per square inch (psi).

The area affected by the pressure increase includes the top eleven residential lots on the west side of the road and the top ten residential lots on the east side of the road. The service laterals to these properties are all connected above a DWS pressure control valve which reduces the pressure to lower properties connected below the valve. The pressures to those properties connected below the DWS valve should remain similar to what they are now.

The attached list shows the Tax Map Key Numbers of the affected properties, the DWS Customer Account Numbers, the current static pressure and the new higher static pressure that will occur after the change-over. Please contact a certified plumber as soon as possible to make sure your PRV is installed before the change-over and, also, that it is properly adjusted at the time of the change-over to protect your plumbing.

If you have any questions, please contact Mr. Chris Pacheco at (808) 217-7330 or Mr. Larry Beck at (808) 961-8070 x260 or lbeck@hawaiiidws.org.

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The Department of Water Supply is an Equal Opportunity provider and employer.