



DEPARTMENT OF WATER SUPPLY • COUNTY OF HAWAII

345 KEKŪANAŌ'A STREET, SUITE 20 • HILO, HAWAII 96720

TELEPHONE (808) 961-8050 • FAX (808) 961-8657

EMAIL: [dws@hawaiiidws.org](mailto:dws@hawaiiidws.org) • [WWW.HAWAIIIDWS.ORG](http://WWW.HAWAIIIDWS.ORG)

August 7, 2023

FOR IMMEDIATE RELEASE

## **Water Restriction Notice Issued for North Kona Customers**

Effective immediately, the Department of Water Supply (DWS), County of Hawai'i, has implemented a mandatory **25 percent Water Restriction** for customers in the following areas:

**AFFECTED AREAS: MĀKĀLEI, KALAOA, KONA PALISADES, KEĀHOLE, PALAMANUI, KOHANAIKI, KAILUA-KONA, KALOKO, KALOKO MAUKA, HUALĀLAI, HONOKŌHAU, KEALAKEHE, KEAHUOLŪ, KEŌPŪ, HŌLUALOA, WAI'AHA, KAHALU'U, KEAHOHU; NORTH KONA, HAWAII**

Water restriction measures are needed due to the failure of the Honokōhau Deepwell on Saturday, August 5, 2023.

The 25% Water Restriction will preserve adequate water supplies and pressure to meet the community's drinking, cooking and hygiene needs. DWS will continue monitoring the water system and make necessary adjustments. You will be kept informed of any changes in water supplies.

Please use water wisely and sparingly. Customers should refrain from irrigation, washing cars, and other unnecessary water uses while the water restriction is in effect. Taking short showers, fixing leaky toilets, and turning off the faucet while brushing teeth are easy ways to reduce water use.

DWS has expedited purchases and repairs in efforts to return North Kona wells back to service.

DWS stresses that water quality is **not** threatened by the loss of the well. Customers' water remains safe to consume and continues to meet or exceed federal drinking water regulations. Water filtration, boiling and other home purification practices are unnecessary.

For more water conservation tips, please visit [www.hawaiiidws.org](http://www.hawaiiidws.org), call 961-8050 during normal business hours or email [dws@hawaiiidws.org](mailto:dws@hawaiiidws.org). Please call 961-8790 to report after-hours emergencies.

Mahalo for your cooperation and understanding while this temporary use restriction is in effect.

###

*... Water, Our Most Precious Resource... Ka Wai A Kāne...*

The Department of Water Supply is an Equal Opportunity provider and employer.