



DEPARTMENT OF WATER SUPPLY • COUNTY OF HAWAI'I

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November 14, 2023

## Waimea – Lakeland area water is **SAFE** to drink

This Department of Water Supply (DWS) update is to confirm that the water in the Waimea – Lakeland area is **SAFE** to drink. DWS collected water quality samples during the week of November 6, 2023, from the Waimea - Lakeland area, and those samples show **NO** presence of bacterial contamination.

DWS received several complaints last week regarding discolored tap water and out of an abundance of caution, advised customers to flush their lines and to not drink the water until the water was no longer discolored. DWS also dispatched its staff to investigate and flush the water system.

Occasionally, sediment within the waterlines can be picked up when there are high velocities in the water lines, such as when a fire hydrant is opened. Sediment can then become mixed with the water, making it turbid, and possibly go into the customer taps. Turbidity is not a health concern and is **NOT** a regulated water quality parameter. Turbidity is classified as a Secondary contaminant for its aesthetics on the water.

Again, this update is to ensure Waimea-Lakeland area customers that their DWS water is safe to drink and that recent water quality tests show **NO** presence of bacterial contamination. Should customers have any further questions, please call the DWS Water Quality Assurance and Control Branch at (808) 961-8670.

Updated messaging will be posted at [www.hawaiiidws.org](http://www.hawaiiidws.org) and on the DWS Facebook page at [www.facebook.com/HawaiiDWS/](https://www.facebook.com/HawaiiDWS/). To reach the DWS during normal business hours, please call (808) 961-8050, for after-hour emergencies please call, (808) 961-8790, or email: [dws@hawaiiidws.org](mailto:dws@hawaiiidws.org).

This is your Hawai'i County Department of Water Supply.

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