



DEPARTMENT OF WATER SUPPLY • COUNTY OF HAWAII

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December 15, 2023

FOR IMMEDIATE RELEASE

Water Conservation Notice Issued for North Kohala Customers

**AFFECTED AREAS: HĀWĪ TO HALA'ULA, INCLUDING PUAKEA BAY, KA'AUHUUH
HOMESTEADS, 'ĀINAKEA VILLAGE SUBDIVISION, AND ALL
CUSTOMERS ALONG AKONI PULE HIGHWAY, MILL ROAD, AND
MA'ULILI ROAD; NORTH KOHALA, HAWAII**

This is an important Department of Water Supply (DWS), County of Hawai'i, message for Friday, December 15, 2023.

Effective immediately and until further notice, a **Water Conservation Notice** has been issued for all North Kohala water customers served by the North Kohala water system. A Water Conservation Notice requests affected customers **reduce water use by at least 10 percent**.

Water conservation is necessary because only one of three water wells serving the region is currently operational. DWS is working to expedite repairs and bring the inoperable wells back on-line.

Status updates will be issued as necessary and made available on the DWS' website, www.hawaiidws.org.

Performing the following steps will help to conserve water:

- Wash only full loads of laundry and dishes
- Check faucets and pipes for leaks
- Do not let water run when washing hands, shaving, or brushing teeth
- Reduce showering times

All affected water customers should limit water use for dust control and irrigation. Find other water-saving tips by clicking on the "Conservation" tab at www.hawaiidws.org.

To reach the DWS, please call (808) 887-3030 or (808) 961-8050 during normal business hours, (808) 961-8790 for after-hour emergencies, or email: dws@hawaiidws.org.

The Department of Water Supply thanks affected customers for their understanding.

This is your Hawai'i County Department of Water Supply.

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... Water, Our Most Precious Resource... Ka Wai A Kāne...

The Department of Water Supply is an Equal Opportunity provider and employer.