



DEPARTMENT OF WATER SUPPLY • COUNTY OF HAWAII

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FOR IMMEDIATE RELEASE

**North Kohala Water Customers Reminded to Continue Conservation Efforts**

**AFFECTED AREAS: HĀWĪ TO HALA'ULA, INCLUDING PUAKEA BAY, KA'AUHUUHOMESTEADS, 'ĀINAKEA VILLAGE SUBDIVISION, AND ALL CUSTOMERS ALONG AKONI PULE HIGHWAY, MILL ROAD, AND MA'ULILI ROAD; NORTH KOHALA, HAWAII**

The Department of Water Supply (DWS), County of Hawai'i, reminds its North Kohala water customers that a **Water Conservation Notice** for both residential and commercial accounts remains in effect until further notice.

The Water Conservation Notice, in place since December 15, 2023, asks all North Kohala water customers served by the North Kohala water system to **reduce water use by 10 percent** to help the Department maintain an adequate water supply and pressure for customers' use while it continues well repairs.

Water conservation is necessary because only one of three water wells serving the region is currently operational. DWS anticipates bringing one of the inoperable wells back online by early February based on the current schedule for delivery of necessary parts.

Status updates will be issued as necessary and made available on the DWS' website, [www.hawaiidws.org](http://www.hawaiidws.org).

Performing the following steps will help to conserve water:

- Wash only full loads of laundry and dishes
- Check faucets and pipes for leaks
- Do not let water run when washing hands, shaving, or brushing teeth
- Reduce showering times

All affected water customers should limit water use for dust control and irrigation. Find other water-saving tips by clicking on the "Conservation" tab at [www.hawaiidws.org](http://www.hawaiidws.org).

To reach the DWS, please call (808) 887-3030 or (808) 961-8050 during normal business hours, (808) 961-8790 for after-hour emergencies, or email: [dws@hawaiidws.org](mailto:dws@hawaiidws.org).

The Department of Water Supply thanks affected customers for their understanding.

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*... Water, Our Most Precious Resource... Ka Wai A Kāne...*

The Department of Water Supply is an Equal Opportunity provider and employer.