



DEPARTMENT OF WATER SUPPLY • COUNTY OF HAWAII

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FOR IMMEDIATE RELEASE

## **Water Restriction Reminder for North Kona Customers**

The Department of Water Supply (DWS), County of Hawai'i, reminds its North Kona customers that a mandatory **25 percent Water Restriction Notice** remains in place for the following areas:

**AFFECTED AREAS: MĀKĀLEI, KALAOA, KONA PALISADES, KEĀHOLE, PALAMANUI, KOHANAIKI, KAILUA-KONA, KALOKO, KALOKO MAUKA, HUALĀLAI, HONOKŌHAU, KEALAKEHE, KEAHUOLŪ, KEŌPŪ, HŌLUALOA, WAI'AHA, KAHALU'U, AND KEAUHOU; NORTH KONA, HAWAII**

A 25% Water Restriction is needed because the Hualālai Deepwell unexpectedly went offline March 30, 2024, and the Honokōhau Deepwell remains under repair. DWS is working on an emergency repair to the Hualālai Deepwell.

Reducing water use will preserve adequate water supplies and pressure to meet the community's drinking, cooking, and hygiene needs. DWS will continue monitoring the water system and make necessary adjustments. Updates will be posted on the Department's website, [www.hawaiiidws.org](http://www.hawaiiidws.org), Facebook, [facebook@hawaiiidws](mailto:facebook@hawaiiidws), and Instagram, [instagram@hawaiiidws](mailto:instagram@hawaiiidws), accounts.

Please use water wisely and sparingly. Customers should refrain from irrigation, washing cars, and other unnecessary water uses while the water restriction is in effect. Taking short showers, fixing leaky toilets, and turning off the faucet while brushing teeth are easy ways to reduce water use.

For more water conservation tips, please visit [www.hawaiiidws.org](http://www.hawaiiidws.org), call (808) 961-8050 during normal business hours, or email [dws@hawaiiidws.org](mailto:dws@hawaiiidws.org). Please call (808) 961-8790 to report after-hours emergencies.

DWS thanks water customers who have been reducing and limiting their water use and appreciates their patience while it works to bring the North Kona wells back online.

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*... Water, Our Most Precious Resource... Ka Wai A Kāne...*

The Department of Water Supply is an Equal Opportunity provider and employer.