



DEPARTMENT OF WATER SUPPLY • COUNTY OF HAWAII

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May 27, 2025

FOR IMMEDIATE RELEASE

## **Water Restriction Notice Issued for Hakalau Customers**

Effective immediately and until further notice, the Department of Water Supply (DWS) has implemented a **Mandatory 25% Water Restriction Notice** for customers in the following areas:

**AFFECTED AREAS: ALONG HAWAII BELT ROAD BETWEEN THE 14- AND 15.5-MILEMARKERS, MĀMALAHOA HIGHWAY (HWY 19), CHIN CHUCK ROAD, AND HANAMALO LOOP, ALONG WITH ANY SIDE ROADS AND LANES; HAKALAU, SOUTH HILO, HAWAII**

Water restriction measures are needed due significant reduction in spring flows and operational issues with the backup well.

The 25% Water Restriction Notice aims to preserve water supplies to meet the community's drinking, cooking, hygiene, and safety needs. Customers should stop irrigating, washing vehicles, and other unnecessary water uses while the water restriction is in effect. DWS is currently hauling water to meet customers' essential needs and may have to implement stricter restrictions should conditions warrant.

To reach the DWS, please call (808) 961-8790 or (808) 961-8050 during normal business hours, (808) 961-8790 for after-hour emergencies, or email: [dws@hawaiiidws.org](mailto:dws@hawaiiidws.org). Updates will be posted at [www.hawaiiidws.org](http://www.hawaiiidws.org).

Mahalo for your cooperation and understanding while this water restriction is in effect.

This is your Hawai'i County Department of Water Supply.

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*... Water, Our Most Precious Resource... Ka Wai A Kāne...*

The Department of Water Supply is an Equal Opportunity provider and employer.