

## DEPARTMENT OF WATER SUPPLY • COUNTY OF HAWAI'I

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August 4, 2025

## FOR IMMEDIATE RELEASE

## **Water Restriction Notice Issued for North Kohala Customers**

AFFECTED AREAS: HĀWĪ TO HALA'ULA, INCLUDING PUAKEA BAY, KA'AUHUHU HOMESTEADS, 'ĀINAKEA VILLAGE SUBDIVISION, AND ALL CUSTOMERS ALONG AKONI PULE HIGHWAY, MILL ROAD, AND MA'ULILI ROAD; NORTH KOHALA, HAWAI'I

Effective immediately and until further notice, a <u>Water Restriction</u> Notice has been issued for all Department of Water Supply (DWS) customers in the affected areas. A Water Restriction Notice requires affected customers reduce water use by at least 25 percent.

Due to the previous equipment failure and high-water use, a water restriction is necessary because only one of the three wells serving the region is currently operational. Reducing water use will help to maintain water levels in the storage tanks for all customers. DWS has authorized emergency work to repair one of the inoperable wells as soon as possible.

DWS asks customers to conserve drinking water, use it wisely, and to not waste it. To learn more ways to conserve water, please visit the DWS website at <a href="www.hawaiidws.org">www.hawaiidws.org</a>, call (808) 961-8050 during normal business hours or email <a href="dws@hawaiidws.org">dws@hawaiidws.org</a>. For after-hours emergencies, please call (808) 961-8790.

DWS thanks affected customers for their understanding and kokua.

This is your Hawai'i County Department of Water Supply.

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