



DEPARTMENT OF WATER SUPPLY • COUNTY OF HAWAII

345 KEKŪANAŌ'A STREET, SUITE 20 • HILO, HAWAII 96720

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August 4, 2025

WATER SHUT-OFF NOTICE

AFFECTED AREA: CUSTOMERS ALONG OLD MĀMALAHOA HIGHWAY BETWEEN HULA'ANA PLACE AND KAPEHU CAMP, INCLUDING LANIKAI PLACE, PĀPA'ALOA SENIOR HOUSING FACILITY, KEKO'A CAMP, AND ANY ADJACENT SIDE ROADS AND LANES; PĀPA'ALOA, NORTH HILO, HAWAII

Water will be temporarily turned off in the above-mentioned area **from 8:30 a.m. to 2:30 p.m. Tuesday, August 12, 2025**, to make waterline connections near the Pāpa'aloa Country Store and Pāpa'aloa Hongwanji for the Kaiwilahilahi Bridge project. There will be no water or low water pressure during this time. During this work, the Department of Water Supply will station a potable water tanker for the community's use at Pāpa'aloa Park.

Upon resumption of water service, the waterlines will be flushed and cleaned, during which time you may notice turbid and/or discolored water. You may also notice trapped air in your plumbing, which will be released as you initially use water.

Affected customers are asked to take any and all precautions necessary to protect your property and facilities including, but not limited to, disabling electrical power to pumps and/or any other devices whose normal operation may be dependent on water pressure and/or water supply, and which might be damaged if automatically energized during the water shutoff. Also, you should set aside drinking water ahead of time to meet your household's essential water needs until normal service resumes.

Please pardon this temporary inconvenience. If you have any questions, please call Mr. William O'Neil or Mr. Darroll Naungayan, District Supervisors, at (808) 887-3030.

DATE: TUESDAY, AUGUST 12, 2025

TIME: 8:30 A.M. TO 2:30 P.M.

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COUNTY OF HAWAII

The Department of Water Supply is an Equal Opportunity Provider and Employer.

Posted on the internet at:
<http://www.hawaiiidws.org>

Hawai'i Tribune-Herald
August 10, 2025

... Water, Our Most Precious Resource... Ka Wai A Kāne ...
The Department of Water Supply is an Equal Opportunity provider and employer.