



DEPARTMENT OF WATER SUPPLY • COUNTY OF HAWAI'I

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August 13, 2025

FOR IMMEDIATE RELEASE

**North Kohala Water Customers – CANCELLATION of the  
“Essential Needs Only” and “Water Restriction”**

**AFFECTED AREAS: HĀWĪ TO HALA'ULA, INCLUDING PUAKEA BAY, KA'AUHUUH  
HOMESTEADS, 'ĀINAKEA VILLAGE SUBDIVISION, AND ALL  
CUSTOMERS ALONG AKONI PULE HIGHWAY, MILL ROAD, AND  
MA'ULILI ROAD; NORTH KOHALA, HAWAI'I**

Effective immediately, the “Essential Needs Only” and “Water Restriction” Notices for affected North Kohala customers are **cancelled**. The Hawi #2 well has been repaired and returned to service as of the afternoon of August 12th. Normal water use may resume. Please use water wisely and don't waste it.

The Department of Water Supply (DWS) sincerely apologizes to its customers for this interruption of water service and thanks its customers and community for their kokua during this period. DWS continues to strive to improve its operational resiliency and redundancy and the communication of timely information and updates to our customers.

Mahalo!

This is your Hawai'i County Department of Water Supply.

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*... Water, Our Most Precious Resource... Ka Wai A Kāne...*

The Department of Water Supply is an Equal Opportunity provider and employer.