



DEPARTMENT OF WATER SUPPLY • COUNTY OF HAWAI'I

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October 14, 2025

FOR IMMEDIATE RELEASE

Water Conservation Notice Issued for Hakalau Customers

AFFECTED AREAS: ALONG HAWAI'I BELT ROAD BETWEEN THE 14- AND 15.5-MILEMARKERS, MĀMALAHOA HIGHWAY (HWY 19), CHIN CHUCK ROAD, AND HANAMALO LOOP, ALONG WITH ANY SIDE ROADS AND LANES; HAKALAU, SOUTH HILO, HAWAI'I

This is an important Department of Water Supply (DWS), County of Hawaii, message for Tuesday, October 14, 2025.

Effective immediately and until further notice, the Department of Water Supply (DWS) has issued a **Water Conservation Notice** for customers in the aforementioned areas. A Water Conservation Notice requests affected customers **reduce water usage by at least 10%**.

Water conservation is needed due to the prolonged lack of rainfall and significant reduction in spring flows.

Performing the following steps will help to conserve water:

- Wash only full loads of laundry and dishes
- Check faucets and pipes for leaks
- Do not let water run when washing hands, shaving, or brushing teeth
- Reduce showering times

All affected water customers should limit water use for dust control and irrigation. Find other water-saving tips by clicking on the "Conservation" tab at www.hawaiiidws.org.

To reach the DWS, please call (808) 961-8790 or (808) 961-8050 during normal business hours, (808) 961-8790 for after-hour emergencies, or email: dws@hawaiiidws.org.

The Department of Water Supply thanks affected customers for their understanding.

This is your Hawai'i County Department of Water Supply.

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... Water, Our Most Precious Resource... Ka Wai A Kāne...

The Department of Water Supply is an Equal Opportunity provider and employer.