



DEPARTMENT OF WATER SUPPLY • COUNTY OF HAWAII

345 KEKŪANAŌ'A STREET, SUITE 20 • HILO, HAWAII 96720

TELEPHONE (808) 961-8050 • FAX (808) 961-8657

EMAIL: dws@hawaiidws.org • WWW.HAWAIIDWS.ORG

January 8, 2026

FOR IMMEDIATE RELEASE

Water Restriction Notice for Upper Waiākea Uka Customers

AFFECTED AREAS: ĀINAOLA DRIVE MAUKA OF WAIKAHE ROAD, HOAKA ROAD MAUKA OF MĀLA‘AI ROAD, MĀLA‘AI ROAD, ALAWAENA STREET, AND AINAKAHELE STREET, INCLUDING ALL SIDE ROADS AND LANES; WAIĀKEA UKA, SOUTH HILO, HAWAII

Effective immediately and until further notice, the Department of Water Supply (DWS) has issued a **Water Restriction Notice** for all customers in the affected areas. A Water Restriction Notice requires affected customers to **reduce water use by at least 25 percent**.

A Water Restriction is necessary to maintain water in its upper storage tank while DWS locates a possible main break and then repairs it.

Performing the following steps will help to reduce water use:

- Wash only full loads of laundry and dishes
- Check faucets and pipes for leaks
- Do not let water run when washing hands, shaving, or brushing teeth
- Reduce showering times

Status updates will be issued as necessary and made available on the DWS' website, www.hawaiidws.org.

To reach the DWS, please call (808) 961-8050 during normal business hours, (808) 961-8790 for after-hour emergencies, or email: dws@hawaiidws.org.

The Department of Water Supply thanks affected customers for their understanding.

This is your Hawai'i County Department of Water Supply.

###

...Water, Our Most Precious Resource... Ka Wai A Kāne...

The Department of Water Supply is an Equal Opportunity provider and employer.