



DEPARTMENT OF WATER SUPPLY • COUNTY OF HAWAI'I

345 KĒKŪANAŌ'A STREET, SUITE 20 • HILO, HAWAI'I 96720

TELEPHONE (808) 961-8050 • FAX (808) 961-8657

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January 20, 2026

(HAND CARRY)
NOTICE OF WATER PRESSURE INCREASE

**AFFECTED AREA: MAUKA END OF HALA'ULA-MA'ULILI ROAD; NORTH KOHALA,
HAWAI'I**

The Department of Water Supply (DWS), County of Hawai'i, informs you that it is bringing the Hala'ula Well back online, which will significantly increase your water pressure starting **Tuesday, February 3, 2026**. Water pressures are expected to increase by approximately 71 pounds per square inch (PSI).

A map of the affected properties is attached.

Prior to the well first coming online in 2023, DWS notified affected customers to install a pressure regulating valve (PRV). To protect your plumbing, DWS recommends you take the following steps before the morning of February 3, 2026:

- Have a certified plumber adjust your PRV to optimize the pressure to your home.
- If you do not already have a PRV, it is very important to have one installed, preferably by a certified plumber, before the well is brought back online.

If more information is needed, please call Mr. William O'Neil, Jr., or Mr. Darroll Naungayan, District Supervisors, at (808) 887-3030.

DEPARTMENT OF WATER SUPPLY
COUNTY OF HAWAI'I

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Hala'ula Pressure Change Notification Map



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