



DEPARTMENT OF WATER SUPPLY • COUNTY OF HAWAII

345 KEKŪANAŌ'A STREET, SUITE 20 • HILO, HAWAII 96720

TELEPHONE (808) 961-8050 • FAX (808) 961-8657

NOTICE OF & REQUEST FOR EXEMPTION FROM CHAPTER 103D, HRS

Reminder - HRS 103D(b)(4)(L) does not include provision for construction services:

<https://spo.hawaii.gov/wp-content/uploads/2013/12/SPO-15-355.pdf>

TO: Keith K. Okamoto, P.E.
Chief Procurement Officer

FROM: Kawika Uyehara, Admin Division
Division/Branch

Pursuant to §103D-102(b)(4), HRS, and Chapter 3-120, HAR, the Department requests a procurement exemption to purchase the following:

1. Name of Vendor, Address, & Phone: Spectrum 745 Fort Street #1220 Honolulu, HI 96813	2. Amount of Request / Contract: \$ 30,000.00
3. Term of Contract, if applicable: From: 3/01/2026 To: 8/31/2026	4. Prior Exemption Ref. #: 25-03
5. Description of goods / services to be procured (attach additional sheet if necessary): See Attached	
6. Describe in detail the following: a. Why procurement by competitive means is either not practicable nor advantageous to the DWS / County (attach additional sheet if necessary): Our network hardware and software is configured and optimized for the current service provider. Uniform Request for Quotes procurement method was used. Other providers/vendors could not fulfill capacity requirements or charged over twice the cost. Discussions and negotiations were had with other potential vendors but they could not meet the technical and necessary requirements. b. Details of the process or procedures to be followed in selecting the vendor to ensure maximum fair and open competition as practicable (attach additional sheet if necessary): The DWS has been working diligently to negotiate a new 5-year contract with the current vendor, who was procured through a competitive process and chosen based upon a combination of price and ability to provide the products and services required within the technical specifications. As DWS works to finalize a new agreement with the service provider, this month-to-month exemption will allow continual function and operation of services. DWS' preference is to execute a long term agreement with the service provider which will lower the monthly reoccurring cost.	

...Water, Our Most Precious Resource...Ka Wai A Kāne...

The Department of Water Supply is an Equal Opportunity provider and employer.

c. A description of the agency's internal controls and approval requirements for the exempted procurement (attach additional sheet if necessary):

This Notice and Request for Exemption from Chapter 103D was submitted to the Chief Procurement Officer for review. This Notice of and Request for Exemption form will be posted on the DWS/Public Purchase websites and other bulletin boards for the required duration for public evaluation. If no objections or comments are received, this Request for Exemption will be processed for approval.

7. A list of agency personnel, by position, who will be involved in the approval process and administration of this contract and/or conducting and managing this procurement:

Name	Position	Involvement in Process	
Damien Joaquin	Information Systems Manager	<input type="checkbox"/> Approval	<input checked="" type="checkbox"/> Administration
Jean Miskovich	Contracts Technician	<input type="checkbox"/> Approval	<input checked="" type="checkbox"/> Administration
Kawika Uyehara	Deputy	<input checked="" type="checkbox"/> Approval	<input type="checkbox"/> Administration
Keith Okamoto	Manager-Chief Engineer	<input checked="" type="checkbox"/> Approval	<input type="checkbox"/> Administration
8. Direct inquiries to:	Department: Water Supply Contact Name: Damien Joaquin Phone Number: 808 961 8050 Fax Number: 808 961 8657		

9. I certify that the information provided above is, to the best of my knowledge, true and correct.



2/12/2026

Division Head Signature

Date

For Administrative Use Only

10. Date Notice Posted: Feb 12 2026 (DWS Bulletin Board and DWS Website)

During posting period, the Chief Procurement Officer is in the process of reviewing this request for Exemption.

Written objections to this request to issue an Exemption from Chapter 103D, HRS shall be submitted to the Chief Procurement Officer *within seven (7) calendar days* from the above posted date.

Objections may be sent by mail, fax, or email to the Office of the Manager-Chief Engineer, Department of Water Supply:

Chief Procurement Officer's comments:

11. APPROVED DISAPPROVED NO ACTION REQUIRED

Chief Procurement Officer

Date

12. Exemption No. 26-02 (to be completed by CSB only)

I. SCOPE OF WORK

Provide turnkey solution to connect the five (5) office locations (Hilo Baseyard, Waimea Baseyard, Kona Baseyard, Ka‘ū Baseyard, and Waiākea Office Plaza) over a synchronous, full duplex connection. Service Provider is to provide a switch or router at each location and will hand off to the DWS via Ethernet connections. Service Provider is responsible for design, installation and maintenance (which include repairs, servicing and troubleshooting) as well as provide all hardware/software equipment and upgrades. All equipment is maintained by and will remain the property of the Service Provider.

Service Provider shall support both data and future real time applications on a fully meshed network that is capable of providing Quality of Services and any-to-any connectivity between locations.

A. EQUIPMENT

- a. Router or edge device provided as part of the solution at no additional cost.
- b. Router or edge device maintained by provider as part of the solution at no additional cost.

B. CONNECTION

- a. Fiber optic connections
- b. Full duplex connections
- c. Synchronous connections
- d. Provide 18 static IP addresses
- e. Connection bandwidth speeds as noted:
 - i. Waiākea Office Plaza – 200Mbps
345 Kekuanaoa Street Unit 20, Hilo, HI 96720
 - ii. Hilo Baseyard – 100Mbps
889 Leilani Street, Hilo, HI 96720
 - iii. Waimea Baseyard – 100Mbps
65-1234 Opelo Road, Kamuela, HI 96743
 - iv. Kona Baseyard – 50Mbps
78-6717 Mamalahoa Hwy, Holualoa, HI 96725
 - v. Ka‘ū Baseyard – 20Mbps

95-6041 Mamalahoa Hwy, Naalehu, HI 96772

C. THROUGH PUT

- a. Ability to increase connection up to 1Gbs without any additional construction.
- b. Guaranteed minimum throughput at each location as noted on Connections above.

D. SERVICE LEVEL OBJECTIVE

- a. Minimum guaranteed uptime of 99.95%.

E. INTERNET

- a. Provide Internet connectivity from Waiākea Office Plaza.
- b. 500Mbps minimum synchronous, Fiber Internet

F. SUPPORT

- a. Dedicated support team on island.
- b. Minimum of four (4) techs on call 24/7 that can be dispatched to sites within 1 - 2 hours.

G. CHARGES

- a. Monthly recurring charge for 60-month contract period.
- b. All charges must include all applicable taxes and fees.

H. SERVICE LEVEL AGREEMENTS (SLA)

- a. SLAs in place for each location.