



DEPARTMENT OF WATER SUPPLY • COUNTY OF HAWAII

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August 20, 2026

FOR IMMEDIATE RELEASE

Pāhala Precautionary Boil Water Notice CANCELLED

Effective Thursday, August 20, 2026, the Precautionary Boil Water Notice for Pāhala customers that the Department of Water Supply (DWS) issued on August 17 is **CANCELLED**.

In accordance with safe drinking water standards, bacteriological testing of the Pāhala Water System (Public Water System #109) was conducted. Laboratory water analysis confirms that coliform bacteria and other potential microbiological contaminants **are not present** in the water system and that the water meets all regulatory drinking water quality requirements.

What You Can Do

- **Normal use of your tap water may resume immediately.**
- It is no longer necessary to boil tap water or use bottled water for drinking, cooking, making ice, or brushing teeth.
- *Recommended post-notice steps:* Flush building, residential taps, hose bibbs, water fountains, and ice makers for a few minutes before first use.
- *Call DWS' Water Quality Assurance and Control Branch at (808) 961-8670 for any water quality questions.*

For general DWS information, please call (808) 961-8050 during normal business hours or email dws@hawaiiidws.org. For after-hours emergencies, call (808) 961-8790.

This is your Hawai'i County Department of Water Supply.

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... Water, Our Most Precious Resource... Ka Wai A Kāne...

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