



DEPARTMENT OF WATER SUPPLY • COUNTY OF HAWAII

345 KĒKŪANAŌ'A STREET, SUITE 20 • HILO, HAWAII 96720

TELEPHONE (808) 961-8050 • FAX (808) 961-8657

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August 23, 2026

DEPARTMENT OF WATER SUPPLY – HURRICANE LALA UPDATE

This is a Department of Water Supply (DWS) update for Sunday, August 23, 2026.

Most customers have water supplied through normal DWS infrastructure except for the following:

Naalehu – limited portion of Waiohinu town supplied by the Naalehu well has been restored. Boil water notice in effect. Potable Water tanker located across from Ace Hardware.

Waiohinu/Discovery Harbor – located a generator each for boosters at Naalehu Tank and Waiohinu Houselot tanks. DWS working to transport generator to Naalehu booster on Monday, August 24, 2026. Potable Water tanker located at Discovery Harbor Clubhouse.

South Point – hauling water from Pahala to South Point tank. Tank is partially filled but will need to check system for any leaks.

Upper Mountain View (North Peck Road/Ihope Road tank) – hauling water to this tank. In addition, positioned a water buffalo along North Peck Road for community use.

Kaloko Mauka – limited power restoration. Water service restored to lower portion, up to Kaloko Tank #3 (above Kaloko Loa St.).

More details below.

Upper Mountain View:

- No Hawaiian Electric (HE) power at DWS Olaa #7 booster and Olaa #8 booster. Currently running Olaa #7 on generator power. Have deployed water tanker to fill tank at North Peck Road and Ihope. Also stationed a water buffalo (approximately 400 gallons) along North Peck Road. DWS customers are asked to use water for essential uses only. Essential uses are for drinking, cooking, and hygiene purposes.

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Hawi:

- No HE power at Karpovich booster, currently on generator power. DWS customers are asked to use water for essential uses only.

Kaloko Mauka

- Currently no HE power at Kaloko Mauka #3 tank and above.
- Spigots located near Kaloko Mauka tank #3 for customers' use.

Waiohinu:

- No HE power at any of DWS' sites. Potable water tanker located at Discovery Harbor Club House, 6am to 6pm. Please limit usage to your essential potable needs only.
- Based on 8/22/26 aerial inspection, DWS waterlines to its water sources above Waiohinu town are significantly damaged and not salvageable. Timeframe to restore has not been determined at this time.

Naalehu:

- No HE power at any of DWS' Naalehu sites. Naalehu well currently on generator power. Water from DWS' Naalehu well currently only supplies water to a very limited portion of the system, from approximately Naalehu Hongwanji to Ace Hardware.
- DWS has issued a precautionary boil water notice for any DWS Naalehu customer who has water coming from their taps. Precautionary Boil Water notice remains in effect until DWS can complete a full assessment of the water system, make necessary repairs and complete water quality testing.
- DWS customers are asked to use water for essential uses only.

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- Spigots located near Assemblies of God - Naalehu church.
- Potable water tanker located in Island Market parking lot across from Ace Hardware, 6am to 6pm. Please limit usage to your essential potable needs only.



- Waterline between Naalehu Elementary and Punaluu Bakery was severed by flood waters. On 8/21/26, DWS repaired this waterline and will start to test the waterline.



8/17/2026



8/21/2026

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Pahala:

- No HE power at Pahala well. Pahala well currently on generator power. DWS customers are asked to use water for essential uses only.
- Precautionary Boil Water Notice for Pahala is **CANCELLED** as of 8/20/26.
- Based on 8/22/26 aerial inspection, DWS waterlines to its water sources above Pahala town are significantly damaged and not salvageable.
- Spigots located on fire hydrant fronting Kau Hospital for Punaluu residents. Please limit usage to your essential potable needs only.
- Emergency standpipe fronting Kau Hospital for ranchers.

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