



DEPARTMENT OF WATER SUPPLY • COUNTY OF HAWAII

345 KĒKŪANAŌ'A STREET, SUITE 20 • HILO, HAWAII 96720

TELEPHONE (808) 961-8050 • FAX (808) 961-8657

EMAIL: dws@hawaiidws.org • WWW.HAWAIIIDWS.ORG

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DEPARTMENT OF WATER SUPPLY – HURRICANE LALA RECOVERY UPDATE

This is a Department of Water Supply (DWS) update for Monday, 8/24/2026, at 3:30pm.

“Essential use only” remains in effect for customers in the water systems listed below. DWS customers in other districts and water systems may resume normal water usage.

Naalehu – Waiohinu (includes Discovery Harbor, Mark Twain Subdivision, Green Sands Subdivision, and South Point Road areas):

- Hawaiian Electric (HE) power has been restored to Naalehu well and Naalehu booster station.
- DWS will continue to incrementally expand water service areas to Naalehu, Waiohinu, Discovery Harbor, Mark Twain Subdivision, Green Sands Subdivision, and South Point Road areas.
- DWS is hauling water to tanks within the system to assist/facilitate water restoration efforts.
- DWS' precautionary boil water notice remains in effect for all DWS customers, in Naalehu, Waiohinu, Discovery Harbor, Mark Twain Subdivision, Green Sands Subdivision, and South Point Road areas, until further notice.
- Potable water tankers are located across from Naalehu Ace Hardware and at the Discovery Harbor Clubhouse for public use. Please use water for Essential Uses only.
- DWS continues to assess and repair the waterline between Haao Springs Tank and South Point Road tank (approximately 17,200 linear feet)
- DWS continues to check for waterline leaks throughout its entire distribution system.

Upper Mountain View:

- HE power has not been restored yet to DWS Olaa #7 booster and #8 booster station. Olaa #7 booster is currently operating on generator power.
- DWS continues to haul water to the Mountain View #2 Tank (North Peck Road/Ihope Road).
- DWS has deployed a potable water tanker along North Peck Road for public use.
- Please use water for Essential Uses only.

Kaloko Mauka:

- HE power has been restored to DWS Kaloko Mauka tanks and booster pumps.
- Normal water operations have been restored.

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Hawi:

- HE power has not yet been restored to its uppermost booster station in the Kaauhuhu area, which is currently operating on generator power. Please use water for Essential Uses only.

Pahala:

- HE power has not yet been restored to the Pahala well, which is currently operating on generator power. Please use water for Essential Uses only.
- Precautionary Boil Water Notice for Pahala is **CANCELLED** as of 8/20/26.
- Based on an aerial inspection conducted on 8/22/26, DWS waterlines to its water sources above Pahala town sustained significant damage and there is no timetable for repair at this time.
- Spigots are available on the fire hydrant fronting Kau Hospital for Punaluu residents. Please use water for Essential Uses only.
- A 2-inch outlet is available from the fire hydrant fronting Kau Hospital for ranchers to fill water tankers.

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