



DEPARTMENT OF WATER SUPPLY • COUNTY OF HAWAII

345 KĒKŪANAŌ'A STREET, SUITE 20 • HILO, HAWAII 96720

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DEPARTMENT OF WATER SUPPLY – HURRICANE LALA RECOVERY UPDATE

This is a Department of Water Supply (DWS) update for Tuesday, 8/25/2026, at 4pm.

“Essential use only” remains in effect for customers in the water systems listed below. DWS customers in other districts and water systems may resume normal water usage.

Naalehu – Waiohinu (includes Discovery Harbor, Mark Twain Subdivision, Green Sands Subdivision, and South Point Road areas):

- Hawaiian Electric (HE) power has been restored to Naalehu well and Naalehu booster station.
- DWS will continue to incrementally expand water service areas to Naalehu, Waiohinu, Discovery Harbor, Mark Twain Subdivision, Green Sands Subdivision, and South Point Road areas.
- DWS is hauling water to tanks within the system to assist/facilitate water restoration efforts.
- DWS continues to check for waterline leaks throughout its entire distribution system.
- DWS' precautionary boil water notice remains in effect for all DWS customers, in Naalehu, Waiohinu, Discovery Harbor, Mark Twain Subdivision, Green Sands Subdivision, and South Point Road areas, until further notice.
- Potable water tankers are located across from Naalehu Ace Hardware and at the Discovery Harbor Clubhouse for public use. Please use water for Essential Uses only.
- DWS is conducting field assessments with Hawaii Emergency Management Agency (HIEMA) on damages to its water systems.

Upper Mountain View:

- HE power has not been restored yet to DWS Olaa #7 booster and #8 booster station. Olaa #7 booster is currently operating on generator power.
- DWS continues to haul water to the Mountain View #2 Tank (North Peck Road/Ihope Road).
- DWS has deployed a potable water tanker along North Peck Road for public use.
- Please use water for Essential Uses only.

Hawi:

- HE power has not yet been restored to its uppermost booster station in the Kaauhuhu area, which is currently operating on generator power. Please use water for Essential Uses only.

...Water, Our Most Precious Resource...Ka Wai A Kāne...

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Pahala:

- HE power has not yet been restored to the Pahala well, which is currently operating on generator power. Please use water for Essential Uses only.
- Precautionary Boil Water Notice for Pahala is **CANCELLED** as of 8/20/26.
- Based on an aerial inspection conducted on 8/22/26, DWS waterlines to its water sources above Pahala town sustained significant damage and there is no timetable for repair at this time.
- Spigots are available on the fire hydrant fronting Kau Hospital for Punaluu residents. Please use water for Essential Uses only.
- A 2-inch outlet is available from the fire hydrant fronting Kau Hospital for ranchers to fill water tankers.

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