



DEPARTMENT OF WATER SUPPLY • COUNTY OF HAWAII

345 KEKŪANAŌ'A STREET, SUITE 20 • HILO, HAWAII 96720

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DEPARTMENT OF WATER SUPPLY – HURRICANE LALA RECOVERY UPDATE

This is a Department of Water Supply (DWS) update for Wednesday, 8/26/2026, at 4pm.

“Essential use only” remains in effect for customers in the water systems listed below. DWS customers in other districts and water systems may resume normal water usage.

Naalehu – Waiohinu (includes Discovery Harbor, Mark Twain Subdivision, Green Sands Subdivision, and South Point Road areas):

- Hawaiian Electric (HE) power has been restored to Naalehu well, Naalehu booster station, and Waiohinu Houselots booster station.
- DWS is boosting water from Naalehu tank to its upper tanks and is also hauling water to Discovery Harbor Off-site and South Point Road tanks.
- As tanks are filled, water service to customers' taps will slowly be restored. Please limit use to essential needs only to help increase the water stored in these tanks.
- As DWS continues to restore water service, it will need to continue to check for leaks in the sections of waterlines that are being refilled with water.
- DWS will continue to incrementally expand water service areas to Naalehu, Waiohinu, Discovery Harbor, Mark Twain Subdivision, Green Sands Subdivision, and South Point Road areas.
- DWS' precautionary boil water notice remains in effect for all DWS customers, in Naalehu, Waiohinu, Discovery Harbor, Mark Twain Subdivision, Green Sands Subdivision, and South Point Road areas, until further notice.
- Potable water tankers are located across from Naalehu Ace Hardware and at the Discovery Harbor Clubhouse for public use. Please use water for Essential Uses only.
- DWS is conducting field assessments with Hawaii Emergency Management Agency (HIEMA) on damages to its water systems.

Upper Mountain View:

- HE power has not been restored yet to DWS Olaa #7 booster and #8 booster station. Olaa #7 booster is currently operating on generator power.
- DWS continues to haul water to the Mountain View #2 Tank (North Peck Road/Ihope Road).
- DWS has deployed a potable water tanker along North Peck Road for public use.
- Please use water for Essential Uses only.

Hawi:

- HE power has been restored to DWS' uppermost booster station in the Kaauhuhu area. Normal water use may resume.

...Water, Our Most Precious Resource...Ka Wai A Kāne...

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Pahala:

- HE power has not yet been restored to the Pahala well, which is currently operating on generator power. Please use water for Essential Uses only.
- Precautionary Boil Water Notice for Pahala is **CANCELLED** as of 8/20/26.
- Based on an aerial inspection conducted on 8/22/26, DWS waterlines to its water sources above Pahala town sustained significant damage and there is no timetable for repair at this time.
- Spigots are available on the fire hydrant fronting Kau Hospital for Punaluu residents. Please use water for Essential Uses only.
- A 2-inch outlet is available from the fire hydrant fronting Kau Hospital for ranchers to fill water tankers.

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