



DEPARTMENT OF WATER SUPPLY • COUNTY OF HAWAII

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FOR IMMEDIATE RELEASE

DEPARTMENT OF WATER SUPPLY – ESSENTIAL WATER USE ONLY FOR NĀ'ĀLEHU, WAI'ŌHINU, DISCOVERY HARBOUR AND SOUTH POINT WATER SERVICE AREAS

The County of Hawai'i Department of Water Supply (DWS) is asking customers in the South Point service area to limit water use to essential needs only until further notice due to impacts from flooding associated with Hurricane Nolo.

Storm related conditions including power outages and possible damage to water system infrastructure are affecting DWS's ability to provide water to the affected area.

ESSENTIAL WATER USE ONLY

Customers are asked to use water only for essential health and safety needs, including:

- Drinking
- Cooking and food preparation
- Necessary personal hygiene
- Necessary sanitation
- Other essential household or health needs

PLEASE TEMPORARILY AVOID NON-ESSENTIAL WATER USE

Until this notice is lifted, customers are asked to discontinue or postpone nonessential uses of water, including:

- Irrigation and lawn watering
- Washing vehicles
- Filling swimming pools or spas
- Pressure washing
- Other unnecessary or high-volume water use

Reducing water use will help preserve available water supplies and maintain adequate storage for essential needs while DWS works to stabilize the water system.

DWS RESPONSE

When conditions allow, DWS crews will be assessing the system for damages and connecting backup generators.

This Essential Water Use Only request will remain in effect until water system conditions improve. DWS will notify customers when normal water use may resume.

Customers may experience low water pressure or intermittent water service while system conditions are being stabilized.

DWS appreciates the public's cooperation and understanding as crews work to maintain water service and address impacts to its infrastructure.

For more information and updates, please visit www.hawaiiidws.org or contact the Department of Water Supply at 808-961-8790.

This is your Hawai'i County Department of Water Supply.

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... Water, Our Most Precious Resource... Ka Wai A Kāne ...

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