



DEPARTMENT OF WATER SUPPLY • COUNTY OF HAWAII

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September 18, 2026

**DEPARTMENT OF WATER SUPPLY – HURRICANE LALA RECOVERY PLAN
UPDATE**

The Hawai'i County Department of Water Supply (DWS) thanks its customers and the public for their patience and understanding as DWS continues its assessment and recovery efforts following the catastrophic rainfall and flooding caused by Hurricane Lala, which significantly damaged DWS water system infrastructure in the Wai'ōhinu-Nā'ālehu area.

Water Quality

Effective Friday, September 18, 2026, the Precautionary Boil Water Notice is **CANCELLED** for all customers in the Wai'ōhinu-Nā'ālehu Water System (Public Water System #108), which includes Nā'ālehu, Wai'ōhinu, Discovery Harbour, Mark Twain Subdivision, Green Sands Subdivision, and the South Point Road area.

- Normal use of your tap water may resume immediately.
- It is no longer necessary to boil tap water or use bottled water for drinking, cooking, making ice, or brushing teeth.
- Recommended post-notice step: Flush building and residential taps, hose bibbs, water fountains, and ice makers for several minutes, based on the extent of your plumbing, before first use.

Current Status and Recovery Priorities

Approximately 98% of customers in the Wai'ōhinu-Nā'ālehu Water System have water service. Recovery efforts continue to focus on customers who remain without service in the Wai'ōhinu Homestead service area.

Water service remains restored to customers along South Point Road. To help maintain adequate water storage, DWS is supplementing the South Point tank with potable water hauled from another DWS water system. **Customers served by the South Point tank are asked to continue conserving water to help maintain adequate water storage while recovery efforts continue.** DWS has installed and will continue to install flow restriction devices on customer meters along South Point Road, as necessary, to help maintain adequate water service throughout this area.

Mountain House Spring Restoration – DWS' Top Priority

Restoring Mountain House Spring to the water system remains DWS' top priority. Mountain House Spring is a critical water source for the affected area, and returning this source to service is a key component of DWS' overall recovery strategy.

DWS and its contractor are transporting materials and equipment to the damaged sections of the Mountain House Spring waterline.

... Water, Our Most Precious Resource... Ka Wai A Kāne...

The Department of Water Supply is an Equal Opportunity provider and employer.

The work will include significant repairs to infrastructure damaged by Hurricane Lala. Repairs are expected to include but not be limited to the following:

- Restoration of access roads necessary to reach and repair damaged water system infrastructure;
- Replacement and repair of damaged waterlines, including pipelines up to 12 inches in diameter, with measures designed to improve their resilience to future heavy rainfall and flooding.

Based on current conditions and the anticipated scope of work, repairs to the Mountain House Spring waterline are expected to take approximately two months once repair work begins.

This timeframe is tentative and dependent on weather conditions in the area; inclement weather may delay the repair schedule.

Additional Wai'ōhinu Pipeline and Road Repairs

In addition to the Mountain House Spring restoration, DWS continues to address significant pipeline and road damage in the Wai'ōhinu area.

These repairs are an important part of restoring the integrity and reliability of the water system following the extensive damage caused by Hurricane Lala. **DWS anticipates having the necessary materials and equipment on site by next week, with DWS repair work expected to begin soon thereafter.**

Because of the extent of the damage, including washed-out roads, drainageways, and waterlines, some repairs will require substantial construction and coordination. DWS will provide additional information as recovery efforts progress.

Temporary Water Supply

While permanent repairs are underway, DWS continues to provide a potable water tanker in the Wai'ōhinu Homestead area for customers who remain without water service.

DWS appreciates the continued patience and cooperation of affected customers. DWS remains focused on restoring water service to remaining affected customers, while continuing efforts to restore critical water sources, repair damaged waterlines, provide temporary water supply options, and monitor water quality.

DWS will continue to provide updates as significant recovery milestones are reached.

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