



DEPARTMENT OF WATER SUPPLY • COUNTY OF HAWAII

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September 18, 2026

FOR IMMEDIATE RELEASE

Wai'ōhinu-Nā'ālehu Precautionary Boil Water Notice

CANCELLED

Effective **September 18, 2026**, the Precautionary Boil Water Notice for customers of the Wai'ōhinu-Nā'ālehu Water System (Public Water System #108), issued by the Department of Water Supply (DWS) on August 19, 2026, is **CANCELLED**.

Additional bacteriological testing of the Wai'ōhinu-Nā'ālehu Water System was conducted. Laboratory water analysis confirms that coliform bacteria and other potential microbiological contaminants **are not present** in the water system and that the water meets all regulatory drinking water quality requirements.

What You Can Do:

- **Normal use of your tap water may resume immediately.**
- It is no longer necessary to boil tap water or use bottled water for drinking, cooking, making ice, or brushing teeth.
- **Recommended post-notice step:** Flush building, residential taps, hose bibbs, water fountains, and ice makers for several minutes based on the extent of your plumbing before first use.
- For water quality questions, call DWS' Water Quality Assurance and Control Branch at **808-961-8670**.

DWS' cancellation of the Precautionary Boil Water Notice applies to water quality requirements. Hurricane Lala recovery and infrastructure repair efforts in the Wai'ōhinu-Nā'ālehu water system remain ongoing.

For general DWS information, please call 808-961-8050 during normal business hours or email dws@hawaiiidws.org. For after-hours emergencies, call 808-961-8790.

This is your Hawai'i County Department of Water Supply.

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