



DEPARTMENT OF WATER SUPPLY • COUNTY OF HAWAII

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NEWS RELEASE

FOR IMMEDIATE RELEASE

Essential Use Only Water Notice Issued for South Kohala - Lālāmilo Customers

AFFECTED AREAS: KAWAIHAE, KAWAIHAE HARBOR, HĀPUNA BEACH RESORT, MAUNA KEA BEACH RESORT, PUKŌ, MAUNA LANI RESORT; SOUTH KOHALA, HAWAII

Effective immediately and until further notice, an **Essential Use Only Notice** has been issued for all Department of Water Supply (DWS) customers in the affected areas. This notice replaces the Water Restriction Notice DWS issued on October 2, 2026. Water usage must be restricted to essential needs only, such as drinking, cooking, and personal hygiene purposes, in order to maintain water storage in tanks for all water customers while DWS repairs its wells.

ESSENTIAL WATER USE ONLY

Customers are asked to use water only for essential health and safety needs, including:

- Drinking
- Cooking and food preparation
- Necessary personal hygiene
- Necessary sanitation
- Other essential household or health needs

PLEASE TEMPORARILY AVOID NON-ESSENTIAL WATER USE

Until this notice is lifted, customers are asked to discontinue or postpone nonessential uses of water, including:

- Irrigation and lawn watering
- Washing vehicles or boats
- Filling swimming pools or spas
- Pressure washing
- Other unnecessary or high-volume water use

Reducing water use will help preserve available water supplies and maintain adequate storage for essential needs while DWS works to stabilize the water system. This Essential Water Use Only request will remain in effect until water system conditions improve. DWS will notify customers when normal water use may resume.

DWS appreciates the public's cooperation and understanding as crews work to maintain water service and address impacts to its infrastructure.

For more information and updates, please visit www.hawaiiidws.org or contact the Department of Water Supply at 808-961-8790.

This is your Hawai'i County Department of Water Supply.

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... Water, Our Most Precious Resource... Kā Wai A Kāne...

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