DEPARTMENT OF WATER SUPPLY • COUNTY OF HAWAIʻI

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October 31, 2026

FOR IMMEDIATE RELEASE

Department of Water Supply's PĀPAʻIKOU (Public Water System #107) customers –

Precautionary Boil Water notice

The County of Hawaii, Department of Water Supply (DWS) conducted additional investigation today and as a precaution advises water customers served by the Kaʻieʻie Tank (see map) to boil all water if used for drinking and cooking purposes. DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST. This precautionary boil water notice will remain in effect until additional water quality testing is completed.

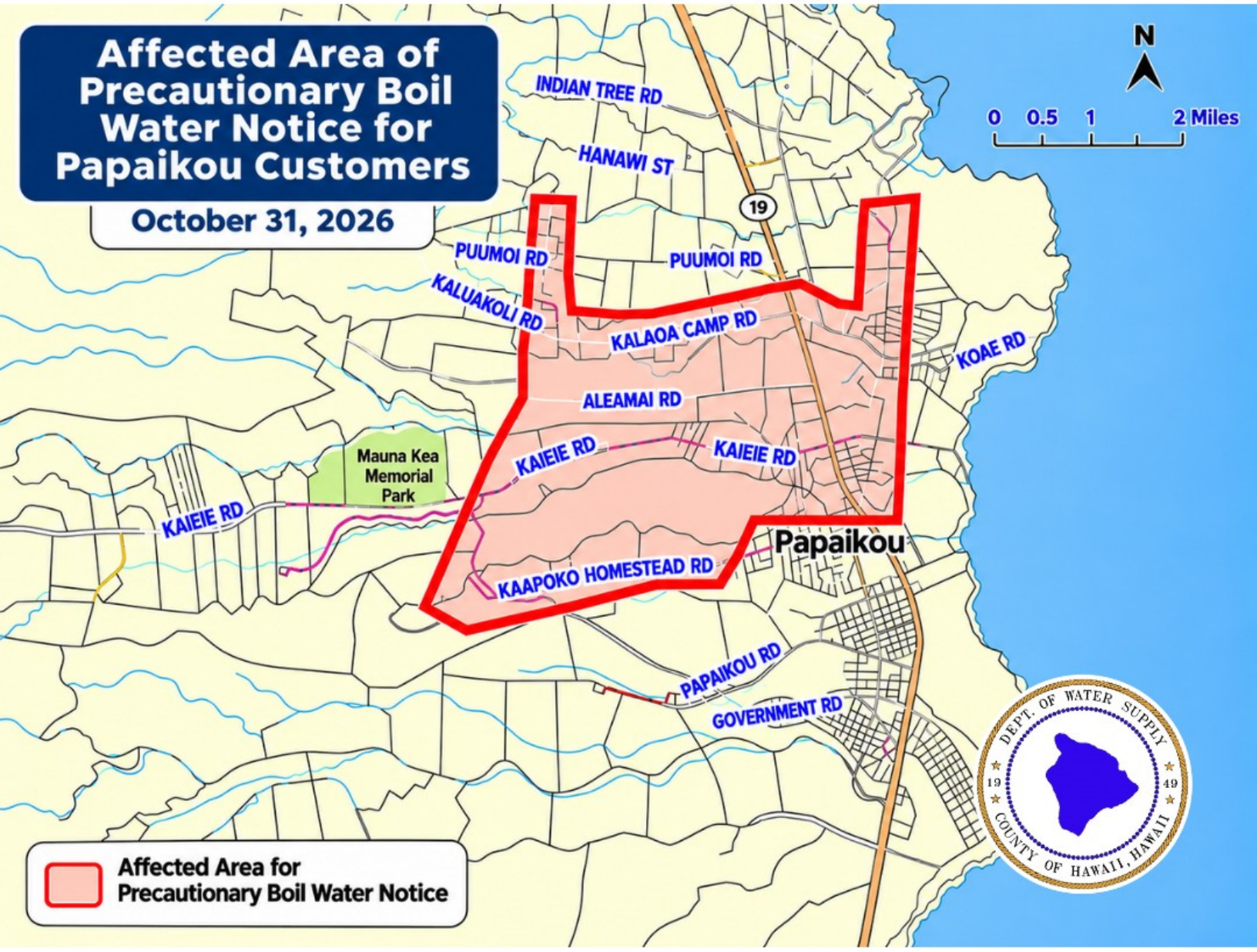
Bring all water used from the tap to a rolling boil for a minimum of one (1) minute and let it cool before using. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation until further notice. Boiling destroys bacteria and other organisms in the water. Alternatively, customers may add between 1-8 drops of new, unscented liquid bleach with a strength of 5-6% (like Clorox) to each gallon of water for disinfection. Fill a clean container with water, add the chlorine and let the water stand for at least 30 minutes before using. The water will have a slight chlorine odor.

DWS has stationed a potable water tanker and spigots for the community's use at the intersection of Mamalahoa Highway and Mill Road across from Kimura General store.

If you have any questions, please contact our Engineering Division at (808) 961-8070 or the Water Quality Assurance and Control Branch at (808) 961-8670. For after-hours calls or emergencies, please call (808) 961-8790.

This is your Hawaiʻi County Department of Water Supply.

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Affected Area of Precautionary Boil Water Notice for Papaikou Customers
October 31, 2026
N
0 0.5 1 2 Miles
INDIAN TREE RD
HANAWI ST
19
PUUMOI RD
PUUMOI RD
KALUAKOLI RD
KALAOA CAMP RD
KOAE RD
ALEAMAI RD
KAIEIE RD
KAIEIE RD
Mauna Kea Memorial Park
KAIEIE RD
Papaikou
KAAPOKO HOMESTEAD RD
PAPAIKOU RD
GOVERNMENT RD
DEPT. OF WATER SUPPLY
19 49
COUNTY OF HAWAII, HAWAII
Affected Area for Precautionary Boil Water Notice