DEPARTMENT OF WATER SUPPLY • COUNTY OF HAWAIʻI
345 KEKŪANAŌʻA STREET, SUITE 20 • HILO, HAWAIʻI 96720
TELEPHONE (808) 961-8050 • FAX (808) 961-8657
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November 2, 2026

(HAND CARRY)
WATER SHUT-OFF NOTICE

AFFECTED AREA: ALL MAUKA-SIDE SERVICES ALONG KĪLAUEA AVENUE BETWEEN ʻŌHEA STREET AND PUAINAKO STREET; SOUTH HILO, HAWAIʻI

Water will be temporarily turned off in the above-mentioned area **between 9:00 a.m. and 3:00 p.m. on Tuesday, November 17, 2026**, to install a new waterline connection.

Upon the resumption of water service, the waterlines will be flushed and cleaned, during which time you may notice turbid and/or discolored water.

You may also notice trapped air in your plumbing, which will be released as you initially use water.

Affected customers are asked to take any and all precautions necessary to protect your property and facilities including, but not limited to, disabling electrical power to pumps and/or any other devices whose normal operation may be dependent on water pressure and/or water supply, and which might be harmed if automatically energized during the water shutoff.

Also, affected customers should set aside drinking water ahead of time to meet their water needs during the temporary service interruption.

Please pardon this temporary inconvenience. If you have questions, please call Mr. Danny Taka, Jr., District Supervisor at (808) 961-8790.

DATE: TUESDAY, NOVEMBER 17, 2026

TIME: 9:00 A.M. TO 3:00 P.M.

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COUNTY OF HAWAIʻI

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www.hawaiidws.org